

## FREQUENTLY ASKED QUESTIONS (FAQS) ON SINGAPORE NURSING BOARD (SNB) LICENSURE EXAMINATION (LE) – COMPUTER-BASED TESTING (CBT)

<ul> <li>What are the requirements to apply for the SNB RN/EN Licensure Examination (LE)?</li> <li>For candidates to sit for the CBT mode LE, HRs must submit applications for SNB LE via NRS1.5 selected candidates. Please refer to separate guides on submitting this application.         Candidate must have an offer of employment by an eligible healthcare provider (employer) in Sir Candidate(s) must be authorized by the Singapore Nursing Board (SNB) to sit for the Licensure Examination (LE).             The employing hospital/ institution's Human Resource (HR) officers can contact SNB if they nee confirm candidate's eligibility for registration/ enrolment.         </li> <li>Q2 How many attempts is a candidate given to sit for the SNB LE?</li> <li>A Each candidate has two (2) attempts to sit for the SNB LE (EN or RN).</li> <li>Q3 What is the validity period of the SNB LE result after a candidate has passed the exam?</li> <li>A The SNB LE result is valid for five (5) years from the date of exam.</li> <li>(B) About SNB LE</li> <li>Q4 With the transition to CBT mode, do nurse leaders need to invigitate the SNB LE?</li> <li>A Nurse Leaders are no longer required to invigitate the overseas SNB LE. All SNB LEs will be conduct Person VUE Test Centres.</li> <li>Q5 Can recruitment agencies submit applications for SNB LE on behalf of Institutions in NRS Portal Applications for LE must be submitted by HR.</li> <li>Q6 Where are the Pearson VUE Test Centres?</li> <li>A The list of Pearson VUE Test Centres can be found on SNB Landing Page via Pearson VUE websit https://www.pearsonvue.com/us/en/snb.html.</li> <li>Q7 What is "ATT" and does it have an expiry date?</li> <li>A A ATT refers to the Authorisation-to-Test email. The ATT is set as 4 months.</li> <li>Q8 When can a candidate schedule the SNB LE?</li> <li>A When the candidate has received the ATT email from Pearson VUE, he/she may proceed to creat login account and book the LE date, inter and prefe</li></ul>	(A) Elig	ibility for SNB LE
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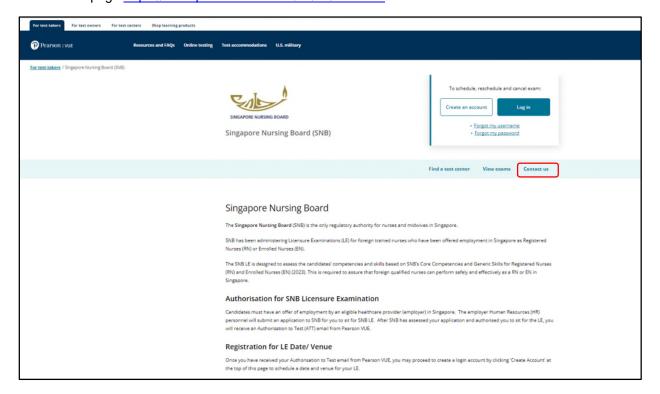
The HR dashboard in NRS1.5 provides the various statuses for the examination application:    Status	Q12	How does HR know that the candidate has been approved to sit for the SNB LE?				
1 Review in progress SNB has received the Exam application and is in the process of reviewing it. 2 Applicant to schedule exam SNB has approved the Exam application and Pearson VUE has sent the ATT email to candidate to schedule the SNB LE. 3 Exam scheduled The candidate has scheduled the exam date at a Pearson VUE Test Center. 4 Passed exam Candidate has passed the SNB LE. 5 Failed exam Candidate has failed the SNB LE. 6 Failed exam Candidate has failed the SNB LE. 7 Failed exam Candidate is eligible for another attempt of SNB LE. 8 HR must do the following verification: (1) Check with the candidate if the email address provided in the Application for LE is correct. (2) If the email address is correct, ask candidate to check if the ATT email is found in their spam for some state of the special provided are correct, ask candidate has not received the ATT email, to inform via email, including the date/time that the candidate last checked their email mailbox.  (C) How to book the SNB LE (2) How soon must candidate schedule the SNB LE? A SNB advises candidates to schedule their exam date/time at a Test Center of their choice as soon they receive the "Authorization to Test" (ATT) email to avoid peak pendos and sudden increase in demand at Test Centers (which can vary from Center to Center).  Q15 Will the candidate receive email notification of their scheduled SNB LE? A Once the candidate has scheduled the date for the LE, they will receive the following email notific (1) "Confirmation of Scheduled Examination" upon successful booking of SNB LE (2) Reminder of Scheduled Examination" upon successful booking of SNB LE (2) Reminder of Scheduled Examination" upon successful booking of SNB LE (2) Reminder of Scheduled Examination" upon successful booking of SNB LE (2) Reminder of Scheduled Examination of their scheduling their LE date (3) Reminder of Scheduled Examination of their scheduling their LE date (3) Reminder of Scheduled Examination of their scheduling their LE date (3) Reminder of Scheduled Examination of thei	_					
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Q21	Can candidate update their personal information, e.g. name change from their Pearson VUE account?
A	If the candidate's Full Name, Passport Number and SNB LE Registration Number is incorrect, the candidate must inform their HR. Subsequently, HR must inform SNB via email about the inaccuracies in candidate's information.
	SNB will update the candidates' details to Pearson VUE before the candidate is allowed to sit for the SNB LE. This would enable the Test Centre Administrator to verify the candidate and allow them to sit for the LE.
Q22	Can the candidate schedule a date immediately to re-take the SNB LE after failing the 1st attempt?
A	HR can review if they wish to support the candidate for another attempt at SNB LE. They can submit a fresh application for SNB LE via NRS1.5. However, SNB shall approve the LE application with an ATT period that starts 6 months after the last LE date.
Q23	How frequently is the SNB LE held and what are the number of allocated seats per exam?
A	SNB LE is available year-round for exam takers. The LE schedules (date and time), number of LEs delivered and the number of seats allocated per exam per day is determined by the individual Pearson VUE Test Center according to the resources at each Center. If the LE is not available at the candidate's preferred Test Center or date/time, he/she may try an alternative test centre and date/ time.
(D) Pa	yment for SNB LE
Q24	What are the payment methods to book the SNB LE?
Α	Payment can be made via Debit/Credit Card or through pre-paid vouchers that are purchased by the employing institution/ HR.
Q25	What is Pearson VUE's "pre-paid voucher" and how can HR purchase them.
A	Pre-paid voucher is a form of "prepaid exam fee" that can be purchased via Pearson VUE website. After the purchase of the voucher, the purchaser will be provided with a code. The purchaser can share the code with the candidate to be used in lieu of payment when booking the SNB LE. The voucher must be valid at the point of booking of LE.  These vouchers are non-refundable and non-returnable and expires 12 months from the date of issue. SNB advises HR to monitor the usage of the voucher(s) and to ensure that the voucher is still valid when candidates schedule/ re-schedule their LE.  The Purchase of LE voucher is located at the lower right-hand corner of the SNB Landing Page
	(https://www.pearsonvue.com/us/en/snb.html).
Q26	If the pre-paid vouchers have expired, can HR/ candidate request for refund?
Α	Pearson VUE does not refund expired pre-paid vouchers.
Q27	Can pre-paid voucher be re-used by another candidate?
A	Pre-paid vouchers can be transferred to another candidate to schedule the LE if it has not been utilised by the previous candidate and is still within the validity period.
	Note: The second candidate must ensure that the voucher is still valid when making payment for the LE.
Q28	Are pre-paid vouchers issued to HRs in running numbers?
A	Pre-paid vouchers are issued via Pearson VUE system. The voucher codes/ numbers may not be issued in running numbers. SNB advises HRs to keep track of pre-paid vouchers that are issued to candidate(s) to schedule SNB LE.
	nat to expect at the Test Center
Q29	What happens when a candidate is late for the LE?
A	Candidate must arrive at the test center <b>30 minutes</b> before the scheduled LE date/ time. This is to allow sufficient time to complete the necessary check-in procedures prior to the start of the LE.
	If the candidate arrives more than 15 minutes late for the LE, he/she will be refused admission. This will be deemed as "Absent" and the paid LE fee will be forfeited.

Q30	What must candidate bring to the Test Center on the day of the LE?				
Α	Candidate <b>must</b> bring the following document to the Test Center for verification purpose:				
	(1) valid original hard-copy passport as the <b>IDENTIFICATION</b> (ID) document to the Test Center.				
	(2) printed copy of the email confirmation of LE.				
	(as advised within the SNB Landing Page → Registration for LE Date/ Venue)				
	If the candidate fails to bring his/her valid passport on the Test Day, he/she will be refused entry to the				
	Test Center and will not be able to sit for the SNB LE. This will be considered as "Absent" and the paid				
	LE fee will be forfeited. If the ATT period has not expired, the candidate can still schedule another LE				
	date (within the ATT period) with a new payment for the LE.				
Q31	Does the Test Center provide a calculator?				
Α	An on-screen calculator will be available to the candidate during the SNB LE.				
/E\ Da	(F) Polyaco e (LE Populto				
(F) Release of LE Results					
Q32	Will SNB LE result be released to the candidate?				
Α	SNB will release the LE result to HR within 2-3 days after the candidate has taken the exam.				
	HRs can view the LE result on HR dashboard (NRS1.5).				

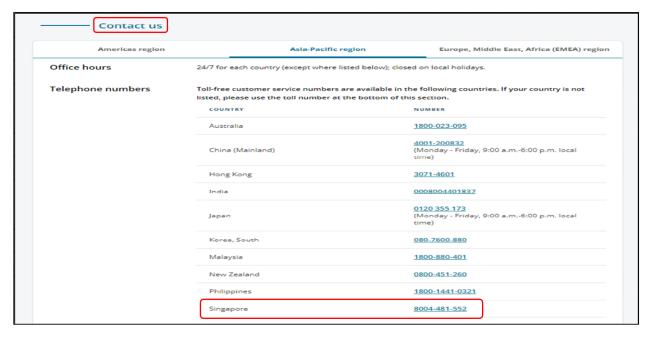
Guide for candidates to seeking assistance to create account, schedule SNB LE date or making payment via the SNB landing page on the Pearson VUE website.

**Step 1**: Click on the *Contact us* at SNB Landing Page on Pearson Vue webpage:https://www.pearsonvue.com/us/en/snb.html



Step 2: Scroll down to the bottom of the webpage. Look for *Contact us*, then select a relevant region. For enquiries from Singapore, select

- Asia-Pacific region
- Look for Singapore 24/7 hotline for candidates to call and provide Client/Candidate ID, Name, SNB LE Registration Number, type of LE (EN LE or RN LE)



Updated 13 February 2025